



COVID-19 Prevention Measures

Dear Parent,

We want to inform you the steps that Joycare **Pediatric Day Health Center** is taking to protect the children in our care and our staff. Joycare is a state regulated PPECC (Prescribed Pediatric Extended Care Center). Therefore, as always, we follow the state guidelines to ensure the utmost safety of our enrolled patients, families, staff, and all of those who enter our building.

Regarding COVID-19, the state has issued an 11-page safety checklist for PPECCs. We were closed from March 16th through March 20th of this year in order to comply with the state guidelines, as well as our strict infectious disease policies. In addition to screening questions, we have enforced the following protocol.

Building Entry and Other Measures:

- a. We are checking everyone's temperature and conducting screenings.
- b. Every individual is required to wash their hands and/or use a hand sanitizer.
- c. Parents are not allowed inside the facility.
- d. Our staff is retrieving the children from parents/caregivers outside the front door to minimize exposure.
- e. We are offering **Live Virtual Tours** to protect the children currently enrolled. If a family insists on coming in for a tour, then they must come after hours by appointment.
- f. While we were closed, we underwent deep cleaning and sanitization of the facility.
- g. Children are separated into small groups with assigned staff. Each group is assigned to a separate space.
- h. All staff must wear masks and use gloves. Facial shields and disposable shoe covers are also used.
- i. Staff is required to wash their hands on a regular schedule and practice social distancing with other staff.
- j. We assist children in washing their hands upon entry and on a regular schedule.
- k. We have an **Infection Control Officer**. Her role is to disinfect toys and surfaces on a consistent schedule (every 2 hrs.) and to observe the children during play to ensure that toys do not go into their mouths. If that happens, the toys are removed. Toys are also rotated every 2 hrs. Personal toys are not allowed.

We only utilize **hospital grade sanitizers**, and we are well-stocked on medical and cleaning supplies. Staff is reminded to practice social distancing guidelines.

Please rest assured that Joycare is ready to meet the state guidelines and we will do above and beyond what is necessary to protect our medically complex patient population and the families we serve.

Sincerely,

Cottichia Burke-Rominiyi
Administrator and Founder
Joycare Pediatric Day Health Center